

Orthodont[®] Warranty Guidelines

Orthodontic Appliances

- No charge repair for breakage due to manufacturing defects for one year (excluding Essex Retainers and Aligners).
- No charge repair for breakage due to manufacturing defects for 60 days on Essex Retainers and Aligners.
- 20% discount on most appliances if lost or broken within 90 days
- Insurance and replacement plans available on most removable appliances.

Anti-Snoring Devices

- No charge repair for breakage due to manufacturing defects for one year (except Silent Nite which will be repaired or remade once within one year of original manufacture).
- No charge repair for breakage due to manufacturing defects for three years on Somnodent and Narval. Warranty work on Somnodent subject to shipping charges.
- 20% discount on labour charges on most devices if lost or broken within 90 days.
- Resetting of bite due to maximum titration subject to minimum repair fee.

Dentures

- No charge repair for breakage due to manufacturing defects for two years on new dentures.
- No charge repair for breakage due to manufacturing defects for one year on repaired dentures, on the original repair.
- No charge for relines for new dentures (excluding immediates, full and partial) within 30 days.

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